

One Stop Shop - Hounslow

One Stop Shop for victims of gender based violence has been officially opened at Route 36, Bath Road, Hounslow.

The service provides free confidential advice and support to those experiencing gender based violence, who might otherwise suffer in silence, at the new venue.

Trained staff and advisors are on hand to help those experiencing domestic violence, sexual violence, forced marriage, honour-based violence, female genital mutilation, prostitution, human trafficking for sexual exploitation and stalking.

The One Stop Shop, Route 36, Bath Road, Hounslow is open from 10am-12noon every Wednesday. In an emergency always call 999.

SOUTHALL BLACK SISTERS

Hounslow Domestic Violence Outreach Surgeries

Southall Black Sisters has received funding from London Council's as part of ASCENT: A partnership within the London Violence against Women and Girls (VAWG) Consortium to develop a violence against black and minority ethnic (BME) women and girls outreach service within the London Borough of Hounslow.

The service is for BME women residing in Hounslow who have experienced domestic and sexual violence or more specific cultural forms of violence such as forced marriage, honour related violence, dowry related violence and inter-related issues such as homelessness, racism, immigration/asylum, no recourse to public funds, matrimonial and child custody/ contact issues, depression, suicide and self-harm.

Hounslow Advice Sessions will take place on the second Monday of every month, at **Hounslow Civic Centre, Lampton Road, Hounslow, TW3 4DN**. Please complete the booking form on the web site.

Hounslow Domestic and Sexual Violence Outreach Service



**London Borough
of Hounslow**

Description

Always call 999 if you or someone else is in immediate danger, or there is a risk of serious damage to property.

Hounslow Domestic and Sexual Violence Outreach Service provides free and confidential advice and support to anyone affected by domestic and sexual violence living in the London Borough of Hounslow. This can include Forced Marriage, so called "Honour" Based Violence, Stalking and Harassment.

Call the Independent Domestic Violence Advisors or the Independent Sexual Violence Advisor using the contact info provided, in confidence, to discuss your options and practical ways to stay safe. Lines open Monday to Friday 8am to 4pm. There are also weekly drop-in sessions in One Stop shop in Hounslow that can be attended without appointment.

For 24/7 confidential support and information call the **24-hour Freephone National Domestic Violence Helpline on 0808 2000 247.**

If you're worried about a child, even if you're unsure, contact NSPCC 24/7 for help, advice and support on 0808 800 5000.

Service Details

Organisation:

Hounslow Domestic Violence Outreach Service

Service Type:

Advice and Advocacy

Website:

http://www.hounslow.gov.uk/domestic_violence

Women and Girls Network Advice Service

The Ascent partnership is a part of the London Violence Against Women and Girls (VAWG) Consortium, delivering a range of services for survivors of domestic and sexual violence and abuse, including support to frontline staff in voluntary and statutory services.

As part of the Ascent partnership **Women and Girls Network Advice Service** provides information, advice and support, that is holistic and empowering to women and girls with experiences of current or past domestic and/or sexual violence and abuse.

We currently have spaces available in our **Hounslow counselling service** and would welcome new referrals for any women with connections to Hounslow. Please email referral form to ascentcounselling@wgn.org.uk

Please note: we are unable to accept handwritten forms.

Specialist information is provided on a wide range of issues such as: personal safety, housing, welfare benefits, legal options and processes, immigration and emotional wellbeing. The Advice Service will also signpost/refer clients to other appropriate local services. Support is delivered either over the phone on our advice line or at our 1-2-1 weekly surgeries in the boroughs of Ealing , Hillingdon & Hounslow .

Who to contact

Telephone

08088010660(freephone)

Monday-Friday 10.00-16.00 & Wednesday 18.00-21.00

Email

advice@wgn.org.uk

Website

www.wgn.org.uk

Community Safety Unit

The Metropolitan Police makes tackling hate crimes a priority. Every case of hate crime is different and needs to be investigated and dealt with in the right and most effective way

Hounslow Community Safety Unit has dedicated staff who receive special training in community relations, including local cultural issues.

The CSUs will investigate incidents of the following:

- Domestic violence
- Homophobia
- Transphobia
- Racism
- Criminal offences where a person has been targeted because of their perceived race, faith, sexual orientation, or disability

If you have seen or experienced something that you think is probably a hate crime, please tell us about it. If you can, write down the date, time and circumstances and ask anyone else who saw what happened for their name and address. Then get in touch with us.

Report all hate crime to us.

Who to contact

Telephone

020 8247 6584

020 8247 6163

020 8583 6461

Hounslow Domestic and Sexual Violence Outreach Services

Hounslow Police Station

Montague Road,

Hounslow TW3 1LB

Jacqueline.duke@hounslow.gov.uk